

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Issuance of Parking Permits for People of Determination

Moi Services Website
User Manual

Version 2.0



1. Access to the Service:

Select **Issuance of Parking Permits for People of Determination** service from the list of other services that lay under the traffic services, then click on **start service**.

The screenshot displays the E-Services portal interface. At the top, there is a navigation bar with 'E-SERVICES' and 'DASHBOARD' on the left, and 'العربية' on the right. Below the navigation bar, there is a search bar labeled 'Search here in services'. The main content area is titled 'TRAFFIC SERVICES' and features a horizontal menu with categories: Traffic Profile Services, Traffic Fines Services, Driving Licensing, Vehicles Services, Traffic Accidents, Certificate Services, Other Services, and Public Services. The 'Other Services' category is currently selected. On the left side, there is a vertical sidebar with icons for Traffic Services, Policing Services, Punitive & Reformatory, and Civil Defence Services. In the main content area, two service cards are visible. The first card, 'Issuance of Parking Permits for People of Determination', is highlighted with a red border and contains a 'Start Service' button. The second card, 'Sign Digital Services Agreement', also contains a 'Start Service' button.



2. Service Steps:

To issue new people of determination parking permit
click on **New Request** button.

Issuance of Parking Permits for People of Determination

Service Description
In this service, you can request to issue a people of determination parking permit and follow-up on previous submitted requests.

[+ New Request](#)

Sharjah		Sharjah	
Request No. :	1999	Request No. :	1888
	Add Vehicle		Add Vehicle
Requester Name	علي 3	Requester Name	علي 3
Emirate ID.	784198370598025	Emirate ID.	784198370598025
Category	Disability 70%	Category	Disability 70%
Nationality	INDIAN	Nationality	INDIAN
Mobile Number	0508006209	Mobile Number	0509244567
Request Date	09/09/2020	Request Date	12/09/2020
Request Status	New	Request Status	New



Step1: Applicant information

1. Select Permit Emirate, category and address then determine whether you are applying for yourself or not.

Applicant Info. Vehicles Tracking Info.

Step: Applicant Info.

Permit Emirate*

Mobile*
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

Category*

Address*
Enter text : Address

Are you applying for yourself?*

Please Select
Please Select
Myself
Another Person



1.1. If you choose My self then there are two options :

1. You have a “People of Determination “card : card details will be displayed as shown below ,click on **next** button to move to next step.

Are you applying for yourself? *

Myself

Does the applicant have a "People of Determination" Card ? *

Yes

Person of Determination Card Details

Name on Card	karthik Gopal
Card Number	2016-0000086
Date of Birth on Card	24/10/1983
Card Expiry Date	15/04/2022

Save Draft **Next**

2. You don't have “People of determination “card: then you will be asked to upload the medical certificate in the next step .then click on **next** button.

Are you applying for yourself? *

Myself

Does the applicant have a "People of Determination" Card ? *

No

You will be required to upload the Medical Certificate in the next step.

Save Draft **Next**



Attachments

Document file should be less than 2048 KB (2 MB) in size and of ".JPG, .JPEG, .PDF" type only.

Medical Certificate



1.2. If you choose "Another Person":

then select the relationship with person of determination, add Emirate ID then click on **verify** button.

Are you applying for yourself? *

Another Person

Relationship with person of determination *


Please Select

Person of Determination Emirate's ID *

Please Enter Person of Determination Emirate's ID

Enter number ex. 784xxxxxxxxxxx

I'm not a robot

 reCAPTCHA
Privacy - Terms

Verify



Step 2: Choose Vehicles

2. Determine if the permit vehicle is from **your profile** or **another person** 's profile.

To inquire or follow up your permit requests, click [Here](#) i

Applicant Info. **Vehicles** Tracking Info.

Step: Vehicles

Choose vehicles from : *

- Please Select
- Please Select**
- My Profile
- Another Person

Service Info and Feedback Survey

Issue a Special Parking Permit

Survey of customer satisfaction for smart and electronic service.

2.1. My profile: choose vehicle or maximum two vehicles then click on **Add** button

Vehicles

Please select vehicle(s) registered with Sharjah. Only 2 vehicle(s) are allowed to be selected. You can add or remove vehicles later on.

Add New Vehicle

Choose vehicles from *

My Profile

1 57661

Add Cancel



2.2 Another person: Determine the relationship with vehicle's owner and the Emirate ID then click **find vehicles** button.

Applicant Info. Vehicles Tracking Info.

Step: Vehicles

Choose vehicles from : *

Another Person

Relationship with Vehicle's Owner *

Please Select

Owner's Emirate Id *

Please Enter Owner's Emirate Id

Enter number ex. 784xxxxxxxxxxxx

Find Vehicles

Submit

2.2.1. After clicking on **find vehicles** button, a list of vehicles will appear, choose the vehicle for the permit, attach the relationship certificate document then click on **submit**.

Please select vehicle(s) registered with Abu Dhabi. Only 2 vehicle(s) are allowed to be selected. You can add or remove vehicles later on.

8 Abu Dhabi 12344	8 Abu Dhabi 12343
8 Abu Dhabi 42268	13 Abu Dhabi 42267
8 Abu Dhabi 42266	
	A DUBAI 48890
DUBAI 428120	

You are required to attach relationship certificate of person of determination with vehicle's owner Document file should be less than 5120 KB (5 MB) in size and of ".JPG, .JPEG, .PNG, .PDF, .DOC, DOCX" type only.

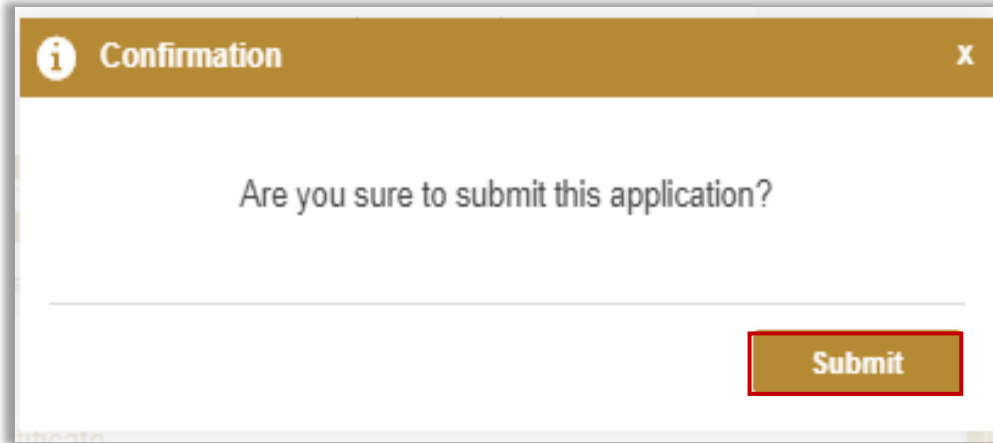
Relationship Certificate with Vehicle Owner *

Upload

Submit



3. Click on **submit** button to confirm your request.



A confirmation dialog box with a brown header containing an information icon and the text "Confirmation". The main content area is white and contains the question "Are you sure to submit this application?". At the bottom right, there is a brown button with the text "Submit".

4. You can evaluate your experience in obtaining the service through the **customer pulse survey** screens shown below.



A screenshot of the "Customer Pulse Survey" interface. The top left features the United Arab Emirates emblem and logo. The top right has the "Customer Pulse" logo in Arabic and English, along with a language selector set to "English". The main content area is titled "Customer Pulse Survey" and contains the question "Overall, how satisfied are you about the Website? *". Below the question is a horizontal row of seven stars, with the first star selected. The text "Extremely Dissatisfied" is positioned below the first star, and "Extremely Satisfied" is below the seventh star. A "Next" button is located at the bottom center of the survey area.



5. Your request was sent successfully; request number will be displayed for later follow up.

Applicant Info. Vehicles Tracking Info.

Step: Tracking Info.

All the changes have been saved successfully. ✓

Request Number: 1286

This ID is for tracking your application, You will be notified with any updates. For further assistance please contact us on 8005000 or through our email smart@moi.gov.ae !